

## Salesforce Health Cloud Integration Data Guide

The Salesforce Health Cloud Integration is supported for all Unlock, Medicom, and HealthAware HRAs. See additional tabs for any special variations that are HRA family specific (e.g. Unlock HRAs vs. Medicom Health HRAs, etc.). All data is written to the Lead object with a new Lead object created for each HRA completion. For more information about this integration, please refer to the "SF Health Cloud - Unlock HRAs Integration" document.



### Lead Standard Fields

Lead Standard Fields are fields that are part of the standard Lead Object in Salesforce. These fields will always populate if they are available and require no additional configuration. These fields are provided for all HRAs.

Salesforce Lead Standard Field Name	Salesforce Field Type	HRA Families	Unlock/HealthAware Field Name	Medicom Field Name	Expected Values	Description
FirstName	Name	All	firstName	firstName	1-50 character first name	The first name of the consumer. For HRAs that support caregivers answering on behalf of a person, it is NOT the name of the caregiver.
LastName	Name	All	lastName	lastName	1-50 character last name	The last name of the consumer. For HRAs that support caregivers answering on behalf of a person, it is NOT the name of the caregiver.
Street	Text (Address Compound Field)	All	address	address1	address	The street address of the consumer. Based on client customization, this field may be optional or hidden. If it is hidden, it will be empty.
City	Text (Address Compound Field)	All	city	city	city name	The city of the consumer. Based on client customization, this field may be optional or hidden. If it is hidden, it will be empty.
StateCode	Picklist (Address Compound Field)	All	state	state	2 letter state initial in uppercase, ISO format ex: 'MN'	The 2 character state abbreviation of the US state for the consumer. Based on client customization, this field may be optional or hidden. The integration checks for StateCode first to determine if State and Country picklists have been enabled and if so, writes to the StateCode field, otherwise it adds the 2 letter state code into the state field directly.
State (used if StateCode is not available)	Text (Address Compound Field)					
PostalCode	Text (Address Compound Field)	All	zipCode	zipCode	5 digit string	The 5 digit zip code of the consumer. Based on client customization, this field may be optional or hidden. If it is hidden, it will be empty.
CountryCode	Picklist (Address Compound Field)	All	country	country	US	The country of the consumer. This is always configured as US because all HRAs are for US audience only. The integration checks for CountryCode first to determine if State and Country picklists have been enabled and if so, writes to the CountryCode field, otherwise it adds the 2 letter country code into the country field directly.
Country (used if CountryCode is not available)	Text (Address Compound Field)					
Phone	Phone	All	phone	phone1	10 digit string	The 10 digit phone number of the consumer (US based number assumed). Based on client customization, this field may be optional or hidden. If it is hidden, it will be empty.
Email	Email	All	email	email	email address	The email address of the consumer.
LeadSource	Picklist	All				This is a static value that can be set during the integration setup. The Lead Source value is not required, but we recommend setting this to a known picklist value that represents the HRAs. Use the API name for the picklist option when setting this value.
Company	Text	All				This is a static value that can be set during the integration setup. The Company value is not required. This is available for special client use-cases where the Company value is required to be set.

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## Lead Custom Fields

Lead Custom Fields are fields that can be added to the Lead Object in Salesforce by a Salesforce System Administrator. These fields will be filled if they are available, but require additional set up by the client. Information is organized by HRA field name because we will look for multiple custom field names in order to store the data. Field names for parallel data types are aligned in order to easily migrate between HRA families.

HRA Data Name	HRA Families	Salesforce Lead Custom Field Name(s)	Salesforce Field	Expected Data Values	Data Label	Description
dateOfBirth	All	Unlock_DOB__c Medicom_DOB__c HealthAware_DOB__c BirthDate__c (Health Cloud Standard)	Date	Date of birth as a date		The date of birth of the consumer. <b>Note: This will be written to the Health Cloud standard BirthDate__c field unless you add one of the other custom field names ahead of it.</b>
age	All	Unlock_Age__c Medicom_Age__c HealthAware_Age__c Age__c	Number (2,0)	Age value as an integer		The age of the consumer when the HRA was completed.
sex	All	Unlock_Sex_At_Birth__c Sex_At_Birth__c HealthAware_Gender__c (Supported for legacy) Medicom_Gender__c (Supported for legacy) Gender__c (Supported for legacy)	Text	'FEMALE' 'MALE'		The consumer's sex at birth. This should not be confused with gender. The Gender field names are still supported for continuity, but the data captured within the HRA is "Sex at Birth" and should not be used for any gender identity purposes.
marketingOptIn	All	Unlock_Marketing_Opt_In__c Medicom_OptIn__c HealthAware_OptIn__c Source_Opt_In__c HasOptedOutOfEmail	Checkbox	Unchecked = false Checked = true  <i>HasOptedOutOfEmail is inverted when sent to align with intent</i>		Indicates if the consumer has opted-in to receive email marketing communications. If this option is not included in the HRA, the value is set based on parameters in the HRA Legal and Compliance section.
phoneOptIn	All	Unlock_Phone_OptIn__c Medicom_Phone_OptIn__c HealthAware_Phone_OptIn__c	Checkbox	Unchecked = false Checked = true		phone call about their results. If this option is not included in the HRA, the value is set based on parameters in the HRA Legal and Compliance section.
reportOptIn	All	Unlock_EmailReport__c Medicom_EmailReport__c HealthAware_EmailReport__c	Checkbox	Unchecked = false Checked = true		Indicates if the consumer has opted-in to receive their result report emailed to them.
source	All	Unlock_Source__c Medicom_Source__c HealthAware_Source__c UTM_Source__c	Text	String from URL		This is the data that was passed to the HRA in the utm_source parameter. For Medicom HRAs, the s parameter is also able to be used.
medium	All	Unlock_Medium__c Medicom_Medium__c HealthAware_Medium__c UTM_Medium__c	Text	String from URL		This is the data that was passed to the HRA in the utm_medium parameter.
campaign	All	Unlock_Campaign__c Medicom_Campaign__c HealthAware_Campaign__c UTM_Campaign__c	Text	String from URL		This is the data that was passed to the HRA in the utm_campaign parameter.
language	All	Unlock_Language__c Medicom_Language__c HealthAware_Language__c Language__c	Text	'en' for English 'es_US' for Spanish		Indicates the language that the consumer chose to complete the HRA with.
firstName_caregiver	HealthAware, Unlock	Unlock_Caregiver_First_Name__c HealthAware_Caregiver_First_Name__c	Name	1- 50 character first name		The first name of the caregiver who completed this HRA on behalf of the consumer.
lastName_caregiver	HealthAware, Unlock	Unlock_Caregiver_Last_Name__c HealthAware_Caregiver_Last_Name__c	Name	1-50 character last name		The last name of the caregiver who completed this HRA on behalf of the consumer.
ethnicity_ethnicity	Medicom	Ethnicity__c	Text/Picklist	'WHITE' 'AFRICAN'	White African American	The ethnicity of the consumer from Medicom HRAs.

				'HISPANIC' 'ASIAN_PACIFIC_ISLANDER' 'AMERICAN_INDIAN' 'OTHER' 'NO_ANSWER'	Hispanic/Latino Asian or Pacific Islander American Indian/Alaska Native Other Unknown/no answer	
ethnicity_simple	HealthAware, Unlock	Unlock_Ethnicity__c HealthAware_Ethnicity__c	Text/Picklist	'WHITE' 'AFRICAN_AMERICAN' 'HISPANIC' 'ASIAN' 'NATIVE_AMERICAN' 'PACIFIC_ISLANDER' 'OTHER' 'NO_ANSWER'	White Black or African American Hispanic or Latino Asian American Indian or Alaska Native Native Hawaiian or Other Pacific Islander Other Unknown/no answer	The ethnicity of the consumer from Unlock and HealthAware HRAs that are configured to use simple ethnicity.
race_detailed	HealthAware, Unlock	Unlock_Race__c HealthAware_Race__c	Text/Picklist	'WHITE' 'AFRICAN_AMERICAN' 'ASIAN' 'NATIVE_AMERICAN' 'PACIFIC_ISLANDER' 'OTHER' 'NO_ANSWER'	White Black or African American Asian American Indian or Alaska Native Native Hawaiian or Other Pacific Islander Other Unknown/no answer	The race of the consumer from Unlock and HealthAware HRAs that are configured to use detailed ethnicity. This format aligns with US Census format.
ethnicOrigin_detailed	HealthAware, Unlock	Unlock_EthnicOrigin__c HealthAware_EthnicOrigin__c	Text/Picklist	'NON_HISPANIC' 'HISPANIC' 'NO_ANSWER'	Not Hispanic or Latino Hispanic or Latino Unknown/no answer	The ethnic origin of the consumer from Unlock and HealthAware HRAs that are configured to use detailed ethnicity. This format aligns with US Census format.
ethnicity_legacy	HealthAware, Unlock	Ethnicity__c	Text/Picklist	'WHITE' 'AFRICAN' 'HISPANIC' 'ASIAN_PACIFIC_ISLANDER' 'AMERICAN_INDIAN' 'OTHER' 'NO_ANSWER'	White African American Hispanic/Latino Asian or Pacific Islander American Indian/Alaska Native Other Unknown/no answer	The ethnicity questions from HealthAware or Unlock HRAs converted into the Medicom legacy format. If detailed ethnicity is used, an Ethnic Origin of Hispanic overrides Race to consolidate to legacy fields. This field was created for continuity for clients who are migrating from Medicom HRAs to Unlock HRAs.
tobaccoUse	HealthAware, Unlock	Unlock_SmokingStatus__c Medicom_SmokingStatus__c HealthAware_SmokingStatus__c	Text/Picklist	'NEVER' 'FORMER_MORE' 'FORMER_LESS' 'CURRENT' "	Never Smoked Quit smoking (more than 1 year) Quit smoking (less than 1 year) Smoked within 30 days (not answered)	The tobacco use status of the consumer from Unlock and HealthAware HRAs.
smoker	Medicom	Medicom_SmokingStatus__c	Text/Picklist	'NEVER' 'FORMER_MORE' 'FORMER_LESS' 'CURRENT' "	Never Smoked Quit smoking (more than 1 year) Quit smoking (less than 1 year) Smoked within 30 days (not answered)	The tobacco use status of the consumer from Medicom HRAs.
primaryCarePhysician_has	HealthAware, Unlock	Unlock_PCP__c HealthAware_PCP__c	Text/Picklist	'yes' 'no' 'unknown'	Yes No I don't know	The consumer's answer to "Do you have a (primary care name)?" where the label is customizable, but the default is primary care physician. Different from Medicom format because of a new "I don't know" option.
existingPatient_pcp	HealthAware, Unlock	Unlock_Existing_Patient_PCP__c HealthAware_Existing_Patient_PCP__c	Text/Picklist	'yes' 'no'	Yes No	If the consumer answered yes to having a primary care physician, they are asked if the provider is part of the client's organization. This is the answer to that question.
primaryCarePhysician_has	Medicom	Medicom_PCP__c	Text/Picklist	'yes' 'no'	Yes No	The consumer's answer to "Do you have a primary care physician?"
primaryCarePhysician_visited	Medicom	Medicom_PCP_visited__c	Text/Picklist	'LESS_THAN_ONE_YEAR' 'MORE_THAN_ONE_YEAR' 'MORE_THAN_TWO_YEARS' ""	Less than 1 year ago 1 to 2 years ago More than 2 years ago N/A (primaryCarePhysician_has = 'no')	The consumer's answer to a question about the last time they visited their primary care physician for a checkup.
specialist_has	HealthAware, Unlock	Unlock_Specialist__c HealthAware_Specialist__c	Text/Picklist	'yes' 'no' 'unknown'	Yes No I don't know	The consumer's answer to "Do you have a (specialist)?" where the specialist label is customizable.

existingPatient_specialist	HealthAware, Unlock	Unlock_Existing_Patient_Specialist__c HealthAware_Existing_Patient_Specialist__c	Text/Picklist	'yes' 'no'	Yes No	If the consumer answered yes to having a specialist, they are asked if the specialist is part of the client's organization. This is the answer to that question.
bmi	All	Unlock_BMI__c Medicom_BMI__c HealthAware_BMI__c	Number(3,1)	Decimal value representing BMI		This is the consumer's calculated BMI based on their answers.
height	All	Unlock_Height__c Medicom_Height__c HealthAware_Height__c	Number(2,0)	Integer value between 48 and 95 representing inches		This is the consumer's height in inches when they completed the HRA.
weight	All	Unlock_Weight__c Medicom_Weight__c HealthAware_Weight__c	Number(3,0)	Integer value between 80 and 800 representing pounds		This is the consumer's weight in pounds when they completed the HRA.
connectionId	All	Unlock_Connection_ID__c Medicom_Connection_ID__c HealthAware_Connection_ID__c External_Unique_ID__c	Text	UUID value unique to that user's session.		This is a universally unique ID that represents the consumer's HRA usage session. This can be used as an external ID value.
portalName	All	Unlock_Portal_Name__c Medicom_Portal_Name__c HealthAware_Portal_Name__c	Text	A string of the name of the Client Organization from HRA Console.		This is the Client Organization name shown in the HRA Console.
location	All	Unlock_Location__c Medicom_Location__c HealthAware_Location__c	Text	A string of the name of the HRA location label from the HRA Console.		This is the location name shown in the HRA Console.

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### Lead Custom Fields - Unlock HRA Specific

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HRA Data Name	Salesforce Lead Custom Field Name(s)	Salesforce Field Type	Expected Data Values	Data Label	Description
appType	Unlock_AppType__c	Text/Picklist	Acid Reflux Anxiety Back & Neck Bladder Control Breast Cancer Colon Cancer COPD Depression Diabetes Healthy Weight-Range Heart Heart - Spanish Knee & Hip Lung Cancer Peripheral Artery Disease Prostate Cancer Shoulder & Elbow Sleep Stroke Substance Use Weight Loss	Acid Reflux Anxiety Back & Neck Bladder Control Breast Cancer Colon Cancer COPD Depression Diabetes Healthy Weight-Range Heart Heart - Spanish Knee & Hip Lung Cancer Peripheral Artery Disease Prostate Cancer Shoulder & Elbow Sleep Stroke Substance Use Weight Loss	This is the type of HRA that was completed by the consumer.
primaryResult (from Acid Reflux HRA)	Unlock_AcidReflux_PrimaryResult__c Medicom_AcidReflux_PrimaryResult__c HealthAware_Gerd_PrimaryResult__c	Text/Picklist	'SERIOUS_SYMPTOMS_REPORTED' 'DIAGNOSED_SYMPTOMATIC' 'UNDIAGNOSED_INCREASEDRISK' 'UNDIAGNOSED_SYMPTOMATIC' 'DIAGNOSED_ASYMPTOMATIC' 'UNDIAGNOSED_ASYMPTOMATIC'	Seek Medical Attention See a Doctor About Symptom Control See a Doctor for Evaluation Ask a Doctor About Your Symptoms Symptoms Well-Controlled GERD Not Likely	The primary result from the Acid Reflux HRA. It is backwards compatible with both Medicom and HealthAware HRAs.
primaryResult (from Anxiety HRA)	Unlock_Anxiety_PrimaryResult__c Medicom_Anxiety_PrimaryResult__c HealthAware_Anxiety_PrimaryResult__c	Text/Picklist	'RECOMMENDED' 'NOT_RECOMMENDED_SYMPTOMATIC' 'NOT_RECOMMENDED_ASYMPTOMATIC'	Anxiety assessment recommended Tell a doctor about your symptoms Keep a symptom journal	The primary result from the Anxiety HRA. It is backwards compatible with both Medicom and HealthAware HRAs.
backNeckPrimaryResult (from Back & Neck HRA)	Unlock_Spine_PrimaryResult__c Medicom_Spine_PrimaryResult__c HealthAware_Spine_PrimaryResult__c	Text/Picklist	'NO_IMPAIRMENT' 'MILD_IMPAIRMENT' 'MODERATE_IMPAIRMENT' 'SEVERE_IMPAIRMENT' 'OTHER_SYMPTOMS_REPORTED' 'INCONTINENCE_SYMPTOMS' 'MENINGITIS_OR_HEART_SYMPTOMS'	No Spine Impairment Mild Spine Impairment Moderate Spine Impairment Severe Spine Impairment See a Doctor Soon Seek Medical Attention Seek Immediate Medical Attention	The primary result from the Back & Neck HRA. It is backwards compatible with both Medicom and HealthAware HRAs.
primaryResult (from Bladder Control HRA)	Unlock_Bladder_PrimaryResult__c Medicom_Bladder_PrimaryResult__c HealthAware_Bladder_PrimaryResult__c	Text/Picklist	'HAS_WORRISOME_URINARY_SYMPTOMS' 'GREATLY_BOTHERED_BY_STRESS_LEAKS' 'HAS_URGE_OR_STRESS_LEAKS_OR_FREQUENT_URINATION' 'HAS_LEAKS_NOT_RELATED_TO_URGE_OR_STRESS' 'NO_LEAKS_OR_FREQUENT_URINATION'	Prompt Medical Evaluation Recommended Treatable Control Problems Identified Treatable Bladder Problems Identified A Medical Evaluation Is Needed No Bladder Control Problems Reported	The primary result from the Bladder Control HRA. It is backwards compatible with both Medicom and HealthAware HRAs.
primaryResult (from Breast Cancer HRA)	Unlock_BreastCancer_PrimaryResult__c Medicom_Bcscreeing_PrimaryResult__c HealthAware_BreastCancer_PrimaryResult__c	Text/Picklist	'GENETIC_SCREENING_RECOMMENDED' 'GENETIC_RESCREENING_RECOMMENDED' 'SCREENING_RECOMMENDED' 'FOLLOW_RECOMMENDED_SCREENING' 'DISCUSS_FUTURE_SCREENING' 'CONTINUE_ANNUAL_SCREENING' 'CONTINUE_RECOMMENDED_SCREENING'	Screening for Genetic Risk Factors Recommended Re-screening for Genetic Risk Factors Recommended Schedule Screening Now Follow Your Doctor's Recommended Screening Schedule Ask Your Doctor When You Should Begin Screening Continue Annual Screening Continue Recommended Screening Schedule	The primary result from the Breast Cancer HRA. It is backwards compatible with BreastCancerAware from HealthAware and the Breast Cancer Screening HRA from Medicom Health, but NOT the deprecated Breast Cancer Risk HRA from Medicom Health.
primaryResult (from Colon Cancer HRA)	Unlock_Colon_PrimaryResult__c HealthAware_Colon_PrimaryResult__c	Text/Picklist	'MONITORING_REC_EXISTING_CRC' 'DISCUSS_SYMPTOMS' 'DISCUSS_SCREENING_SCHEDULE' 'SCHEDULE_ROUTING_SCREENING_NOW' 'CONTINUE_ROUTINE_SCREENING' 'ABOVE_REC_SCREENING_AGE'	Personal Cancer History - Monitoring Recommended Discuss Symptoms with a Doctor Discuss Screening Schedule with a Doctor Schedule Routine Screening Now Continue Routine Screening Above Recommended Age for Screening	The primary result from the Colon Cancer HRA. It is backwards compatible with ColonCancerAware from HealthAware but NOT the Colon Cancer HRA from Medicom Health due to scientific improvements.

primaryResult (from COPD HRA Unlock_COPD_PrimaryResult__c HealthAware_COPD_PrimaryResult__c		Text/Picklist	'BELOW_REC_SCREENING_AGE' 'MANAGE_EXISTING_COPD' 'DISCUSS_EXISTING_COPD' 'SCREENING_RECOMMENDED' 'SCREENING_MAY_BE_RECOMMENDED' 'DISCUSS_SYMPTOMS'	Below Recommended Age for Screening Manage Your COPD With Your Doctor Talk to a Doctor About Your COPD Screening Recommended Screening May Be Recommended Tell a Doctor About Any Symptoms	The primary result from the COPD HRA. It is backwards compatible with the COPDAware HRA from HealthAware. Medicom Health does not have a compatible HRA.
primaryResult (from Depression HRA) Unlock_Depression_PrimaryResult__c Medicom_Depression_PrimaryResult__c HealthAware_Depression_PrimaryResult__c		Text/Picklist	'RECOMMENDED' 'NOT_RECOMMENDED_SYMPTOMATIC' 'NOT_RECOMMENDED_ASYMPTOMATIC'	Depression Assessment Recommended Tell a Doctor About Your Symptoms Keep a Symptom Journal	The primary result from the Depression HRA. It is backwards compatible with both HealthAware and Medicom Health HRAs.
primaryResult (from Diabetes HRA) Unlock_Diabetes_PrimaryResult__c HealthAware_Diabetes_PrimaryResult__c		Text/Picklist	'EXISTING_DIABETES' 'VERY_HIGH_RISK' 'HIGH_RISK' 'MODERATE_RISK' 'MORE_INFO_NEEDED' 'LOW_RISK'	Existing diabetes Very high risk High risk Moderate risk More info needed Low risk	The primary result from the Diabetes HRA. It is backwards compatible with DiabetesAware from HealthAware but NOT the Diabetes HRA from Medicom Health due to scientific improvements.
overallHeartRisk (from Heart HF Unlock_Heart_PrimaryResult__c HealthAware_Heart_PrimaryResult__c		Text/Picklist	'EXISTING' 'HIGHNEARTERM' 'HIGHLONGTERM' 'MODERATE' 'INCREASED' 'LOW' 'UNKNOWN'	High Risk - Existing Condition High Near-term Risk High Long-term Risk Moderate Risk Increased Risk Low Risk Unknown Risk	The primary result from the Heart HRA. It is directly backwards compatible with HeartAware directly. A backwards-compatible option is also available for the Medicom Health Heart Health HRA data point for continuity. We strongly recommend upgrading to the new data type to benefit from additional stratification of the High Risk group.
medicomLegacyResult (from Heart HRA) Medicom_Heart_PrimaryResult__c		Text/Picklist	'UNKNOWN' 'LOW' 'MODERATE' 'HIGH' 'VERY_HIGH'	Unknown Risk Low Risk Moderate Risk High Risk High Risk	Converted data delivered for continuity purposes. Note that the data set includes 'VERY_HIGH' but is only displayed to the user as High Risk for user experience reasons. This is likely to be deprecated in the future, so clients should be migrating to the data type above.
jointAssessment (from Knee & Hip HRA) Unlock_KneeHip_PrimaryResult__c Medicom_KneeHip_PrimaryResult__c HealthAware_KneeHip_PrimaryResult__c		Text/Picklist	'NO_PROBLEMS' 'MILD_PROBLEMS' 'MODERATE_PROBLEMS' 'SEVERE_PROBLEMS'	No Significant (joint) Problems Mild to Moderate (joint) Symptoms Moderate to Severe (joint) Symptoms Severe (joint) Symptoms	The primary result from the Knee & Hip HRA. It is backwards compatible with both HealthAware and Medicom Health HRAs.
primaryResult (from Lung Cancer HRA) Unlock_Lung_PrimaryResult__c HealthAware_Lung_PrimaryResult__c		Text/Picklist	'RECOMMENDED' 'NOT_RECOMMENDED_SMOKER' 'DISCUSS' 'NOT_RECOMMENDED_QUIT' 'NOT_RECOMMENDED_YOUNG' 'NOT_RECOMMENDED_OLD' 'NOT_RECOMMENDED_NEVER'	Screening May Be Recommended Screening Not Currently Recommended Discuss Screening with a Doctor Former Smoker -- Screening Not Recommended Discuss Screening at Age 50 Screening Not Recommended Due to Age Never Smoked -- Screening Not Recommended	The primary result from the Lung Cancer HRA. It is backwards compatible with LungCancerAware from HealthAware but NOT the Lung Cancer HRA from Medicom Health due to scientific improvements.
screeningRecommendation (from Peripheral Artery Disease HRA) Unlock_PAD_PrimaryResult__c Medicom_PAD_PrimaryResult__c HealthAware_PAD_PrimaryResult__c		Text/Picklist	'RECOMMENDED_SYMPTOMATIC' 'RECOMMENDED' 'INFO_NEEDED' 'NOT_RECOMMENDED'	Seek Medical Attention Soon Screening Recommended More Information Needed No Screening Recommended	The primary result from the Peripheral Artery Disease HRA. It is backwards compatible with both HealthAware and Medicom Health HRAs.
primaryResult (from Prostate Cancer HRA) Unlock_Prostate_PrimaryResult__c Medicom_Prostate_PrimaryResult__c HealthAware_Prostate_PrimaryResult__c		Text/Picklist	'EXISTING_PCA' 'HAS_EXISTING_SCREENING_PLAN' 'DISCUSS_SCREENING' 'DISCUSS_SCREENING_AT_AGE_FORTY' 'DISCUSS_SCREENING_AT_AGE_FORTYFIVE' 'DISCUSS_SCREENING_AT_AGE_FIFTY'	Follow Your Doctor's Recommendation Follow Your Existing Plan Discuss Screening Options Discuss Screening Options at Age 40 Discuss Screening Options at Age 45 Discuss Screening Options at Age 50	The primary result from the Prostate Cancer HRA. It is backwards compatible with both HealthAware and Medicom Health HRAs.
primaryResult (from Shoulder & Elbow HRA) Unlock_ShoulderElbow_PrimaryResult__c		Text/Picklist	'NO_SYMPTOMS' 'MILD_SYMPTOMS' 'MODERATE_SYMPTOMS' 'SEVERE_SYMPTOMS'	No Significant (joint) Symptoms Mild to Moderate (joint) Symptoms Moderate to Severe (joint) Symptoms Severe (joint) Symptoms	The primary result from the Unlock Shoulder & Elbow HRA.
primaryResult (from Sleep HRA) Unlock_Sleep_PrimaryResult__c Medicom_Sleep_PrimaryResult__c HealthAware_Sleep_PrimaryResult__c		Text/Picklist	'HIGH_RISK' 'LOW_RISK' 'UNKNOWN_RISK'	High Sleep Apnea Risk Low Sleep Apnea Risk Unknown Risk for Sleep Apnea	The primary result from the Sleep HRA. It is backwards compatible with both HealthAware and Medicom Health HRAs.
primaryResult (from Stroke HRA) Unlock_Stroke_PrimaryResult__c HealthAware_Stroke_PrimaryResult__c Medicom_Stroke_PrimaryResult__c		Text/Picklist	'HIGH2' 'HIGH1' 'MODERATE' 'LOW'	High Risk - Existing Condition High Risk Moderate Risk Low Risk	The primary result from the Stroke HRA. It is backwards compatible with HealthAware. For Medicom Health HRA, the data types are also the same, but the label used within the HRA for 'HIGH2' was previously Very High Risk. This was changed HealthAware and Unlock HRAs to clarify that it is tied to an existing condition.
primaryResult (from Substance Use HRA) Unlock_SubstanceUse_PrimaryResult__c		Text/Picklist	'SEEK_IMMEDIATE_HELP' 'EVALUATION_RECOMMENDED' 'LEARN_ABOUT_TREATMENT' 'NOTIFY_PCP_OF_FUTURE_CHANGES'	Get Confidential Help Today See a Health Care Professional Learn More About Treatment Options Tell a Health Care Provider If Things Change	The primary result from the Substance Use HRA.
primaryResult (from Weight HRA) Unlock_WeightLoss_PrimaryResult__c HealthAware_WeightLoss_PrimaryResult__c		Text/Picklist	'POSSIBLE_SURGERY_CANDIDATE' 'SCREENING_NEEDED'	Possible Surgery Candidate Screening Needed to Determine Eligibility	The primary result from the Weight HRA. It is directly backwards compatible with HeartAware directly. A

			'WEIGHT_LOSS_RECOMMENDED'	Weight Loss Recommended	backwards-compatible option is also available for the
			'RECOMMEND_QOL_FOLLOWUP'	Recommend "Quality of Life" Follow-up	Medicom Health Weight-Loss Surgery HRA data point for
			'WEIGHT_LOSS_MAY_BE_RECOMMENDED'	Weight Loss May Be Recommended	continuity. We strongly recommend upgrading to the new
			'WEIGHT_LOSS_NOT_RECOMMENDED'	Weight Loss Not Recommended	data type to benefit from additional stratification of the
medicomLegacyResult (from Weight HRA)	Medicom_WeightSurgery_PrimaryResult__c Text/Picklist		'MORE_INFO'	More information needed to determine a recommendation	Converted data delivered for continuity purposes. This is
			'NO'	You don't appear to be a candidate for surgery.	likely to be deprecated in the future, so clients should be
			'YES'	You may be a candidate for weight-loss surgery.	migrating to the data type above.
Deprecated	Medicom_Breast_PrimaryResult__c	Text/Picklist	Deprecated	Deprecated	Deprecated
Deprecated	Medicom_Colon_PrimaryResult__c	Text/Picklist	Deprecated	Deprecated	Deprecated
Deprecated	Medicom_Diabetes_PrimaryResult__c	Text/Picklist	Deprecated	Deprecated	Deprecated
Deprecated	Medicom_Lung_PrimaryResult__c	Text/Picklist	Deprecated	Deprecated	Deprecated

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HRA Data Name	Salesforce Lead Custom Field Name(s)	Salesforce Field Type	Expected Data Values	Data Label	Description/HRA Type
appType	Medicom_AppType__c	Text/Picklist	Acid Reflux Profiler V3 Anxiety Profiler V3 Back & Neck Pain Profiler V3 Bladder Control Profiler V3 Breast Cancer Risk Profiler - Spanish Breast Cancer Risk Profiler V3 Breast Cancer Screening Assessment Colorectal Cancer Profiler V3 Depression Profiler V3 Diabetes Risk Profiler - Spanish Diabetes Risk Profiler V3 Healthy Weight-Range Profiler V3 Heart Health Profiler V3 Heart Health Profiler - Spanish Knee & Hip Profiler V3 Lung Cancer Profiler V3 PAD Symptoms Profiler V3 Prostate Cancer Profiler V3 Sleep Apnea Profiler V3 Stroke Risk Profiler V3 Weight-Loss Surgery Profiler V3	Acid Reflux Assessment Anxiety Assessment Back & Neck Pain Assessment Bladder Control Assessment Breast Cancer Risk Assessment (legacy) Breast Cancer Risk Assessment Breast Cancer Screening Assessment Colorectal Cancer Assessment Depression Assessment Diabetes Risk Assessment (legacy) Diabetes Risk Assessment Healthy Weight-Range Assessment Heart Health Assessment Heart Health Assessment (legacy) Knee & Hip Assessment Lung Cancer Assessment PAD Symptoms Assessment Prostate Cancer Assessment Sleep Apnea Assessment Stroke Risk Assessment Weight-Loss Surgery Assessment	This is the type of HRA that was completed by the consumer.
symptomAssessment	Medicom_AcidReflux_PrimaryResult__c	Text	'DIAGNOSED_SYMPTOMATIC' 'DIAGNOSED_ASYMPTOMATIC' 'UNDIAGNOSED_INCREASEDRISK' 'UNDIAGNOSED_SYMPTOMATIC' 'UNDIAGNOSED_ASYMPTOMATIC'	See a Doctor About Symptom Control Symptoms Well-Controlled See a Doctor for Evaluation Ask a Doctor About Your Symptoms Acid Reflux Disease Not Likely	Acid Reflux
primaryResult	Medicom_Anxiety_PrimaryResult__c	Text	'RECOMMENDED' 'NOT_RECOMMENDED_SYMPTOMATIC' 'NOT_RECOMMENDED_ASYMPTOMATIC'	Anxiety assessment recommended Tell a doctor about your symptoms	Anxiety
backNeckPrimaryResult	Medicom_Spine_PrimaryResult__c	Text	'NO_IMPAIRMENT' 'MILD_IMPAIRMENT' 'MODERATE_IMPAIRMENT' 'SEVERE_IMPAIRMENT' 'OTHER_SYMPTOMS_REPORTED' 'INCONTINENCE_SYMPTOMS' 'MENINGITIS_OR_HEART_SYMPTOMS'	Keep a symptom journal No Spine Impairment Mild Spine Impairment Moderate Spine Impairment Severe Spine Impairment See a Doctor Soon Seek Medical Attention Seek Immediate Medical Attention	Back & Neck
bladderControlAssessment	Medicom_Bladder_PrimaryResult__c	Text	'HAS_WORRISOME_URINARY_SYMPTOMS' 'GREATLY_BOTHERED_BY_STRESS_LEAKS' 'HAS_URGE_OR_STRESS_LEAKS_OR_FREQUENT_URINATION' 'HAS_LEAKS_NOT_RELATED_TO_URGE_OR_STRESS' 'NO_LEAKS_OR_FREQUENT_URINATION'	Prompt Medical Evaluation Recommended Treatable Control Problems Identified Treatable Bladder Problems Identified A Medical Evaluation Is Needed No Bladder Control Problems Reported	Bladder Control
breastCancer5YearRiskCategory	Medicom_Breast_PrimaryResult__c	Text	'HIGH' INCREASED' 'LOW' 'UNKNOWN_AGE' 'UNKNOWN_HISTORY'	High 5-Year Risk = xxxxx% (>=3%) Increased 5-Year Risk = x.xx% (>=1.66% AND < 3%) Low 5-Year Risk = x.xx% (<1.66%) Unknown 5-Year Risk - Cannot Be Calculated (due to age) Unknown 5-Year Risk - Incomplete Family History	Breast Cancer Risk
primaryResult	Medicom_Bcscreening_PrimaryResult__c	Text	'GENETIC_SCREENING_RECOMMENDED' 'GENETIC_RESCREENING_RECOMMENDED' 'SCREENING_RECOMMENDED' 'FOLLOW_RECOMMENDED_SCREENING' 'DISCUSS_FUTURE_SCREENING' 'CONTINUE_ANNUAL_SCREENING' 'CONTINUE_RECOMMENDED_SCREENING'	Screening for Genetic Risk Factors Recommended Re-screening for Genetic Risk Factors Recommended Schedule Screening Now Follow Your Doctor's Recommended Screening Schedule Ask Your Doctor When You Should Begin Screening Continue Annual Screening Continue Recommended Screening Schedule	Breast Cancer Screening
screening	Medicom_Colon_PrimaryResult__c	Text	'FOLLOW_DOC_REC' 'REVIEW_W_DOC' 'RECOMMENDED' 'START_AT_40' 'START_AT_45' 'DISCUSS_SCHEDULE'	Follow Screening Schedule Set by Doctor Review Screening Schedule with a Doctor Screening Recommended Start Screening at Age 40 Start Screening at Age 45 Discuss Screening Schedule with a Doctor	Colorectal Cancer
primaryResult	Medicom_Depression_PrimaryResult__c	Text	'RECOMMENDED' 'NOT_RECOMMENDED_SYMPTOMATIC' 'NOT_RECOMMENDED_ASYMPTOMATIC'	Depression Assessment Recommended Tell a Doctor About Your Symptoms Keep a Symptom Journal	Depression
diabetesRisk	Medicom_Diabetes_PrimaryResult__c	Text	'NA' 'LOW' 'MODERATE' 'HIGH' 'VERY_HIGH'	Not Applicable Low Risk Moderate Risk High Risk Very High Risk	Diabetes
weightProfile	Medicom_HealthyWeight_PrimaryResult__c	Text	'UNEXPLAINED_WEIGHT_LOSS' 'OBESE_LOSE_WEIGHT'	See a Doctor About Your Unexplained Weight Loss Current: Obesity; Healthy: Below ### lbs.	Healthy Weight Range



			'OVERWEIGHT_LOSE_WEIGHT' 'OVERWEIGHT_MAINTAIN_WEIGHT' 'NORMAL_MAINTAIN_WEIGHT' 'UNDERWEIGHT_GAIN_WEIGHT'	Current: Overweight; Healthy: Below ### lbs. Currently in the Overweight Range Currently in the Healthy Weight Range Currently in the Underweight Range	
riskCategory	Medicom_Heart_PrimaryResult__c	Text	'UNKNOWN' 'LOW' 'MODERATE' 'HIGH' 'VERY_HIGH'	Unknown Risk Low Risk Moderate Risk High Risk High Risk (<- This is correct)	Heart Health
jointAssessment	Medicom_KneeHip_PrimaryResult__c	Text	'NO_PROBLEMS' 'MILD_PROBLEMS' 'MODERATE_PROBLEMS' 'SEVERE_PROBLEMS'	No Significant (joint) Problems Mild to Moderate (joint) Symptoms Moderate to Severe (joint) Symptoms Severe (joint) Symptoms	Knee & Hip
screening	Medicom_Lung_PrimaryResult__c	Text	'RECOMMENDED' 'NOT_RECOMMENDED_SMOKER' 'DISCUSS' 'NOT_RECOMMENDED_QUIT' 'NOT_RECOMMENDED_YOUNG' 'NOT_RECOMMENDED_OLD' 'NOT_RECOMMENDED_NEVER'	Screening May Be Recommended Not Currently Recommended Discuss Screening Options with a Doctor Former Smoker -- Not Recommended Discuss Screening Options at Age 55 Not Recommended Due to Age Never Smoked -- Not Recommended	Lung Cancer
screeningRecommendation	Medicom_PAD_PrimaryResult__c	Text	'RECOMMENDED_SYMPTOMATIC' 'RECOMMENDED' 'INFO_NEEDED' 'NOT_RECOMMENDED'	Seek Medical Attention Soon Screening Recommended More Information Needed No Screening Recommended	PAD
primaryResult	Medicom_Prostate_PrimaryResult__c	Text	'EXISTING_PCA' 'HAS_EXISTING_SCREENING_PLAN' 'DISCUSS_SCREENING' 'DISCUSS_SCREENING_AT_AGE_FORTY' 'DISCUSS_SCREENING_AT_AGE_FORTYFIVE' 'DISCUSS_SCREENING_AT_AGE_FIFTY'	Follow Your Doctor's Recommendation Follow Your Existing Plan Discuss Screening Options Discuss Screening Options at Age 40 Discuss Screening Options at Age 45 Discuss Screening Options at Age 50	Prostate Cancer
primaryResult	Medicom_Sleep_PrimaryResult__c	Text	'HIGH_RISK' 'LOW_RISK' 'UNKNOWN_RISK'	High Sleep Apnea Risk Low Sleep Apnea Risk Unknown Risk for Sleep Apnea	Sleep Apnea
strokeRiskCategory	Medicom_Stroke_PrimaryResult__c	Text	'HIGH2' 'HIGH1' 'MODERATE' 'LOW'	Very High Risk High Risk Moderate Risk Low Risk	Stroke
weightLossSurgeryRecommendation	Medicom_WeightSurgery_PrimaryResult__c	Text	'MORE_INFO' 'NO' 'YES'	More information needed to determine a recommendation. You don't appear to be a candidate for surgery. You may be a candidate for weight-loss surgery.	Weight Loss Surgery

## Salesforce Health Cloud Integration Data Guide

The Salesforce Health Cloud Integration is supported for all Unlock, Medicom, and HealthAware HRAs. See additional tabs for any special variations that are HRA family specific (e.g. Unlock HRAs vs. Medicom Health HRAs, etc.). All data is written to the Lead object with a new Lead object created for each HRA completion. For more information about this integration, please refer to the "SF Health Cloud - Unlock HRAs Integration" document.



### Lead Custom Fields - HealthAware Specific

Lead Custom Fields are fields that can be added to the Lead Object in Salesforce by a Salesforce System Administrator. These fields will be filled if they are available, but require additional set up by the client. Information is organized by HRA field name because we will look for multiple custom field names in order to store the data. Field names for parallel data types are aligned in order to easily migrate between HRA families.

HRA Data Name	Salesforce Lead Custom Field Name(s)	Salesforce Field Type	Expected Data Values	Data Label	Description/HRA Type
appType	HealthAware_AppType__c	Text/Picklist	AnxietyAware BladderAware BreastCancerAware ColonCancerAware COPDAware DepressionAware DiabetesAware GERDAware HeartAware HeartAware - Spanish JointAware Knee & Hip JointAware Shoulder & Elbow LungCancerAware ProstateCancerAware SleepAware SpineAware StrokeAware Substance Use VascularAware WeightAware	AnxietyAware BladderAware BreastCancerAware ColonCancerAware COPDAware DepressionAware DiabetesAware GERDAware HeartAware HeartAware - Spanish JointAware Knee & Hip JointAware Shoulder & Elbow LungCancerAware ProstateCancerAware SleepAware SpineAware StrokeAware Substance Use VascularAware WeightAware	This is the type of HRA that was completed by the consumer.
primaryResult	HealthAware_Gerd_PrimaryResult__c	Text	'SERIOUS_SYMPTOMS_REPORTED' 'DIAGNOSED_SYMPTOMATIC' 'UNDIAGNOSED_INCREASEDRISK' 'UNDIAGNOSED_SYMPTOMATIC' 'DIAGNOSED_ASYMPTOMATIC' 'UNDIAGNOSED_ASYMPTOMATIC'	Seek Medical Attention See a Doctor About Symptom Control See a Doctor for Evaluation Ask a Doctor About Your Symptoms Symptoms Well-Controlled GERD Not Likely	GERDAware
primaryResult	HealthAware_Anxiety_PrimaryResult__c	Text	'RECOMMENDED' 'NOT_RECOMMENDED_SYMPTOMATIC' 'NOT_RECOMMENDED_ASYMPTOMATIC'	Anxiety assessment recommended Tell a doctor about your symptoms Keep a symptom journal	AnxietyAware
spinePrimaryResult	HealthAware_Spine_PrimaryResult__c	Text	'NO_IMPAIRMENT' 'MILD_IMPAIRMENT' 'MODERATE_IMPAIRMENT' 'SEVERE_IMPAIRMENT' 'OTHER_SYMPTOMS_REPORTED' 'INCONTINENCE_SYMPTOMS' 'MENINGITIS_OR_HEART_SYMPTOMS'	No Spine Impairment Mild Spine Impairment Moderate Spine Impairment Severe Spine Impairment See a Doctor Soon Seek Medical Attention	SpineAware
primaryResult	HealthAware_Bladder_PrimaryResult__c	Text	'HAS_WORRISOME_URINARY_SYMPTOMS' 'GREATLY_BOTHERED_BY_STRESS_LEAKS' 'HAS_URGE_OR_STRESS_LEAKS_OR_FREQUENT_URINATION' 'HAS_LEAKS_NOT_RELATED_TO_URGE_OR_STRESS' 'NO_LEAKS_OR_FREQUENT_URINATION'	Seek Immediate Medical Attention Prompt Medical Evaluation Recommended Treatable Control Problems Identified Treatable Bladder Problems Identified A Medical Evaluation Is Needed No Bladder Control Problems Reported	BladderAware
primaryResult	HealthAware_BreastCancer_PrimaryResult__c	Text	'GENETIC_SCREENING_RECOMMENDED' 'GENETIC_RESCREENING_RECOMMENDED' 'SCREENING_RECOMMENDED' 'FOLLOW_RECOMMENDED_SCREENING' 'DISCUSS_FUTURE_SCREENING' 'CONTINUE_ANNUAL_SCREENING' 'CONTINUE_RECOMMENDED_SCREENING'	Screening for Genetic Risk Factors Recommended Re-screening for Genetic Risk Factors Recommended Schedule Screening Now Follow Your Doctor's Recommended Screening Schedule Ask Your Doctor When You Should Begin Screening Continue Annual Screening Continue Recommended Screening Schedule	BreastCancerAware
primaryResult	HealthAware_Colon_PrimaryResult__c	Text	'MONITORING_REC_EXISTING_CRC' 'DISCUSS_SYMPTOMS' 'DISCUSS_SCREENING_SCHEDULE' 'SCHEDULE_ROUTING_SCREENING_NOW' 'CONTINUE_ROUTINE_SCREENING' 'ABOVE_REC_SCREENING_AGE' 'BELOW_REC_SCREENING_AGE'	Personal Cancer History - Monitoring Recommended Discuss Symptoms with a Doctor Discuss Screening Schedule with a Doctor Schedule Routine Screening Now Continue Routine Screening Above Recommended Age for Screening Below Recommended Age for Screening	ColonCancerAware
primaryResult	HealthAware_COPD_PrimaryResult__c	Text	'MANAGE_EXISTING_COPD' 'DISCUSS_EXISTING_COPD'	Manage Your COPD With Your Doctor Talk to a Doctor About Your COPD	COPDAware

			'SCREENING_RECOMMENDED'	Screening Recommended	
			'SCREENING_MAY_BE_RECOMMENDED'	Screening May Be Recommended	
			'DISCUSS_SYMPTOMS'	Tell a Doctor About Any Symptoms	
primaryResult	HealthAware_Depression_PrimaryResult__c	Text	'RECOMMENDED'	Depression Assessment Recommended	DepressionAware
			'NOT_RECOMMENDED_SYMPTOMATIC'	Tell a Doctor About Your Symptoms	
			'NOT_RECOMMENDED_ASYMPTOMATIC'	Keep a Symptom Journal	
primaryResult	HealthAware_Diabetes_PrimaryResult__c	Text	'EXISTING_DIABETES'	Existing diabetes	DiabetesAware
			'VERY_HIGH_RISK'	Very high risk	
			'HIGH_RISK'	High risk	
			'MODERATE_RISK'	Moderate risk	
			'MORE_INFO_NEEDED'	More info needed	
			'LOW_RISK'	Low risk	
overallHeartRisk	Unlock_Heart_PrimaryResult__c	Text	'EXISTING'	High Risk - Existing Condition	HeartAware
			'HIGHNEARTERM'	High Near-term Risk	
			'HIGHLONGTERM'	High Long-term Risk	
			'MODERATE'	Moderate Risk	
			'INCREASED'	Increased Risk	
			'LOW'	Low Risk	
			'UNKNOWN'	Unknown Risk	
jointAssessment	HealthAware_KneeHip_PrimaryResult__c	Text	'NO_PROBLEMS'	No Significant (joint) Problems	JointAware - Knee & Hip
			'MILD_PROBLEMS'	Mild to Moderate (joint) Symptoms	
			'MODERATE_PROBLEMS'	Moderate to Severe (joint) Symptoms	
			'SEVERE_PROBLEMS'	Severe (joint) Symptoms	
primaryResult	HealthAware_Lung_PrimaryResult__c	Text	'RECOMMENDED'	Screening May Be Recommended	LungCancerAware
			'NOT_RECOMMENDED_SMOKER'	Screening Not Currently Recommended	
			'DISCUSS'	Discuss Screening with a Doctor	
			'NOT_RECOMMENDED_QUIT'	Former Smoker -- Screening Not Recommended	
			'NOT_RECOMMENDED_YOUNG'	Discuss Screening at Age 50	
			'NOT_RECOMMENDED_OLD'	Screening Not Recommended Due to Age	
			'NOT_RECOMMENDED_NEVER'	Never Smoked -- Screening Not Recommended	
screeningRecommendation	HealthAware_PAD_PrimaryResult__c	Text	'RECOMMENDED_SYMPTOMATIC'	Seek Medical Attention Soon	VascularAware
			'RECOMMENDED'	Screening Recommended	
			'INFO_NEEDED'	More Information Needed	
			'NOT_RECOMMENDED'	No Screening Recommended	
primaryResult	HealthAware_Prostate_PrimaryResult__c	Text	'EXISTING_PCA'	Follow Your Doctor's Recommendation	ProstateCancerAware
			'HAS_EXISTING_SCREENING_PLAN'	Follow Your Existing Plan	
			'DISCUSS_SCREENING'	Discuss Screening Options	
			'DISCUSS_SCREENING_AT_AGE_FORTY'	Discuss Screening Options at Age 40	
			'DISCUSS_SCREENING_AT_AGE_FORTYFIVE'	Discuss Screening Options at Age 45	
			'DISCUSS_SCREENING_AT_AGE_FIFTY'	Discuss Screening Options at Age 50	
primaryResult	HealthAware_Sleep_PrimaryResult__c	Text	'HIGH_RISK'	High Sleep Apnea Risk	SleepAware
			'LOW_RISK'	Low Sleep Apnea Risk	
			'UNKNOWN_RISK'	Unknown Risk for Sleep Apnea	
primaryResult	HealthAware_Stroke_PrimaryResult__c	Text	'HIGH2'	High Risk - Existing Condition	StrokeAware
			'HIGH1'	High Risk	
			'MODERATE'	Moderate Risk	
			'LOW'	Low Risk	
primaryResult	HealthAware_WeightLoss_PrimaryResult__c	Text	'POSSIBLE_SURGERY_CANDIDATE'	Possible Surgery Candidate	WeightAware
			'SCREENING_NEEDED'	Screening Needed to Determine Eligibility	
			'WEIGHT_LOSS_RECOMMENDED'	Weight Loss Recommended	
			'RECOMMEND_QOL_FOLLOWUP'	Recommend "Quality of Life" Follow-up	
			'WEIGHT_LOSS_MAY_BE_RECOMMENDED'	Weight Loss May Be Recommended	
			'WEIGHT_LOSS_NOT_RECOMMENDED'	Weight Loss Not Recommended	